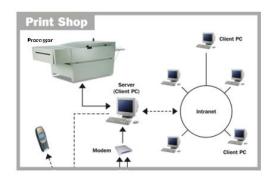
# Customer Support Note

## **New Remote Enabling Client Software 1.09.28**

### Valid for following product(s):

#### **G&J Processors with Gnuc I/II electronic**

InterPlater HDX/ 85/125/150/165 InterPlater HDX HS 85 Interplater HD 85/135 Raptor 68/85 - 68/85+ Quartz Supreme 85/125/150/165 Kylin 85 Tiger 86/126 UTM PBO Chemfree variant C 85/120 - C85/120+ NewsSpeed 85



#### lssue(s)/symptom(s):

The Installation program for Remote client version 1.09.27 is not supported by Windows 10 and 64 bit operating systems which means the only way of having the Remote Enabling Client working is to use the of the Remote Enabling Client (the "copy Install" version is included with the package available from our web pages as well as on CD-ROM or USB Stick).

#### Improvement(s):

The installation program for the Remote Enabling Client 1.09.27 is updated to a new version 1.09.28 that is supported by Windows 10 and 64 bit operating systems.

The new Remote Enabling Client program is now available from our web pages as a free down loading (<u>http://glunz-jensen.com/software-download/310</u>)

Or via the Remote Enabling Kit solution offered on a USB Stick.

Processor type	Part no.:	Part description.	Qty.
	29471	Remote Enabling System (3 mths > Full)	1
	29540	Remote Enabling System	

PS. Be aware that the Server program GrGwWin 1.01.06 included in kit used to Gnuc I machines is not updated to be supported by Windows 10 and 64 bit operation systems.

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